

City of East Bernard Guidelines for Trash Service

Application:

- To start service, complete the application on our website or obtain one from a city employee.
- A deposit of \$117.00 (cash or check only) is required. This covers the trash can (\$89.94) and a month's credit (27.06) to your account.
- Provide a valid ID.
- Trash service is only available to residents within city limits.
- For residents outside city limits, please contact M & M Disposal or TWS for service.
- Additional regulations can be found in the Texas Pride Disposal Guidelines.

Monthly Payment for Service:

- A bill will be mailed to you at the end of each month with the amount owed.
- Payments must be received by the 15th of each month to avoid a late fee of \$10.00.
- Senior citizens (65 and older) are eligible for a discount. Proof of age is required.
- Payment options include cash, check, card, or online through next bill pay.

Repossessions:

- If your bill is not paid in full for 2 or more months, your trash can may be repossessed.
- If repossessed, you forfeit your deposit and will not get your can back until the full balance is paid and a new deposit of \$144.00 is made (this includes 2 months' credit).
- Effective January 1st, 2025, if you live outside city limits and your can is repossessed, you will not receive a can back, though you must still pay the full balance.
- Failure to pay or refusal to pay may result in a small claims lawsuit.

Moving Locations / Cancelling Service:

- To cancel service, you must contact the City of East Bernard in writing. Failure to do so will result in continued charges.
- If you move, notify us so we can update your account with your new information.